



DISABILITY NETWORK WEST MICHIGAN'S 2020 Annual Report

Changing Lives...
Changing Communities



CHANGING LIVES

BY THE NUMBERS

1,863



INDIVIDUALS SERVED IN 5 COUNTIES

5

216
Physical

121
Cognitive

112
Mental

5
Multiple

20
Vision

12
Hearing

SERVICES BY DISABILITY TYPE

449

CONSUMER INDEPENDENT
LIVING GOALS ACHIEVED

89

228

194

316

INDIVIDUALS RECEIVED
TRANSPORTATION SERVICES

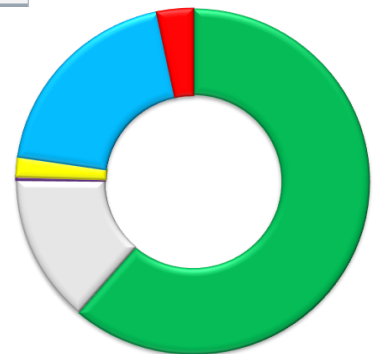


Ages 5-24 Ages 25-59 Ages 60+

AGE OF CONSUMERS SERVED

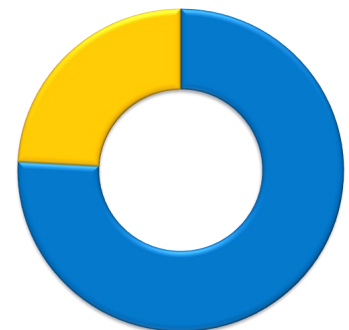
REVENUE

Federal & State Grants	\$512,643	61.3%
Local Grants	\$116,091	13.9%
Contributions	\$2,886	0.3%
Interest Income	\$15,515	1.9%
Program Service Fees	\$162,349	19.4%
Other Revenue	\$27,309	3.3%
Total Revenue	\$836,793	



EXPENSES

Program Services	\$883,639	75.9%
Admin/Fund Development	\$231,170	24.1%
Total Expenses	\$1,164,809	



Beginning Assets	\$542,931
Ending Assets	\$431,007

DNWM received a total of \$123,970 through the Payroll Protection Program during the 2020 FY, and we are expecting loan forgiveness in the 2021 FY.

CHANGING COMMUNITIES

2020 IN REVIEW

- ◆ Connected with each consumer conducting over 900 Unmet Needs Surveys and Wellness Checks during the most isolating period of the pandemic
- ◆ Provided Information & Referral supports to over 1,300 individuals and agencies
- ◆ Developed and implemented virtual Peer Support & Youth Transition Services to ensure social engagement, connection to valuable resources and continued education both in the classrooms and individual students during unprecedented periods of isolation



CONSUMER SUCCESS

SHE GOT THE JOB!

"I needed to complete two mock interviews as part of my Work Readiness Training. Typically, these are conducted in an office, but due to COVID-19, we needed to conduct the mock interviews via Zoom, since I might potentially have to do a "real" interview via Zoom.

Doing the Zoom mock interviews allowed me to practice and work on my virtual interviewing skills. After two successful interviews, I posted my new resume online and was contacted by an employer to do a virtual Zoom interview! I was so pleased and thankful I went outside of my comfort which prepared me for the interview...and I got the job!" — "Lori"

RIDE FOR LIFE

"After being rushed to the hospital and given very devastating news that both his heart and kidney were not functioning properly my friend found himself in a very tough spot at the young age of 40. His kidneys were working at 8% and he was in congestive heart failure. He was facing at the very minimum, dialysis three days a week...and this happening all during a pandemic!

After calling and exhausting all of his resources, we had found ourselves empty handed. We had one last number to call...Disability Network WM. They were compassionate and caring, finding him a ride to and from dialysis and the program worked to help pay for this expense. They went above and beyond what I would have expected and we are very grateful to have come in contact with them. Thanks to the Disability Network WM and their staff, my friend has been able to continue the treatment he needs to live." — "Deb"



MESSAGE FROM OUR CHIEF EXECUTIVE OFFICER

Diane Fleaser, CEO

DNWM was not exempt from the trials and tribulations of 2020.

Even through a challenging year, we embraced the opportunity to continue providing independent living services through a virtual platform and adapted quickly to ensure people with disabilities in our region remained informed and connected. We discovered creative ways to connect to individuals and families in areas where access to technology was deficient and conducted wellness checks with over 1,000 consumers at the onset of the pandemic to ensure their safety and well-being.

The inequities experienced by people with disabilities in our region were exceedingly highlighted with accessibility issues to information and resources, social isolation concerns and needed advocacy to combat non-discriminatory care during the public health crisis.

Thanks to your support we're confident that our impact during the pandemic was instrumental for our communities and we remain focused on the work ahead in 2021.

Diane Fleaser

THANK YOU TO OUR GENEROUS DONORS

Network For Good
Jane Cirona
Donna & Glibert Fleaser
Joe Doyle
Brian Fulton
Mary Hogan
Duane Day
Shape Corporation
Cory Wilson
Kamika Wilson
John & Phyllis Wahlberg
Jacqueline & Robert Berg Jr.
Mike Van Tubergen
Dale & Mary Jo Reenders

YOUR SUPPORT MAKES A DIFFERENCE IN THE LIVES OF THOSE WITH DISABILITIES!

Visit our website at disabilitynetworkwm.org to donate online or call 231-722-0088 to help support the work we do with a tax-deductible donation.



Disability Network West Michigan is committed to accessibility, inclusion, and diversity while being consumer directed and accountable.

OUR MISSION is to advocate, educate, empower, and provide resources for persons with disabilities. We promote accessible communities, fulfilling our vision of ensuring that accessibility is an accepted civil right.

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Serving Muskegon, Mason, Lake, Oceana and Newaygo Counties

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